



September 29, 2022

PCL Constructors Canada Inc.  
2201 Bristol Circle, Unit 500  
Oakville, ON  
L6H 0J8

2 St. Clair Avenue West  
Floor 12  
Toronto, Ontario  
M4V 1L5

+1 416 925 1424  
www.turnerandtowntsend.com

**For the attention of Darran Kierans**

Dear Mr. Kierans,

**Re. Substantial Performance Application – UHN Toronto General Hospital Fire Alarm Replacement SAP 110020111**

Turner & Townsend, acting as the Payment Certifier under the MSLA Contract dated April 3, 2020 between University Health Network ("UHN") and PCL Constructors Canada Inc. ("PCL") for the UHN Toronto General Hospital Fire Alarm Replacement project (SAP number 110020111), has received PCL Constructors Canada Inc.'s application for Substantial Performance dated September 13, 2022 and supporting letter dated September 28, 2022 stating that they consider the Work to be Substantially Performed as of September 13, 2022.

Further to the application, and as per discussions with UHN to exclude the deferred works of \$13,236.36 from the 3-2-1 calculation, we confirm that PCL Constructors Canada Inc. have met the financial requirements for the Substantial Performance under the Construction Act of Ontario for the above project. We are of the opinion that Substantial Performance has been achieved on September 13, 2022 as per the documentation provided to us from PCL Constructors Canada Inc. and University Health Network.

Please find enclosed the following documentation:-

- Certificate of Substantial Performance signed September 29, 2022, declaring Substantial Performance has been achieved on September 13, 2022
- 3-2-1 calculation identifying the deferred works of \$13,236.36 being excluded from the calculation
- PCL Constructors Canada Inc. Request for Substantial Performance letter dated September 13, 2022 and supporting letter dated September 28, 2022
- Email from PCL dated September 26, 2022 and September 27, 2022 detailing:
  - Status of amounts owing to first tier Subcontractors
  - Revised CRX credit amount has been submitted to UHN

We note that as per the Contract the following clauses must be achieved prior to Substantial Performance:

- *GC 5.9 a) a comprehensive list of all items of Work to be completed or corrected, including an estimated cost to complete or correct each item, and a schedule for completion and correction of all such items through to Total Completion, prepared in consultation with Owner's Representative; **Not applicable***

Continuation


- GC 5.9 b) all manufacturer's inspections, certifications, guarantees and warranties specified in the Contract Documents or otherwise applicable to the Work; **Not applicable**
- GC 5.9 c) evidence that all required Permits, except for Project Related Permits, and approvals from testing or inspection agencies, if any, have been obtained; **Not applicable**
- GC 5.9 d) evidence from the Workplace Safety and Insurance Board of Ontario that the Contractor is in good standing; **Received**
- GC 5.9 e) a statement as to the status of amounts owing to first tier Subcontractors and as to any unresolved claims made by Subcontractors against the Contractor or another Subcontractor. **Received**

We trust that this is satisfactory for your current requirements. Please contact either of the undersigned should you wish to discuss, or have any questions or comments.

Yours sincerely,



Emma Magee  
Director  
Turner & Townsend  
e: emma.magee@turntown.com



Eva Nohos  
Assistant Cost Consultant  
Turner & Townsend  
e: eva.nohos@turntown.com

[HTTPS://TURNTOWNCAN.SHAREPOINT.COM/SITES/PR-RM-BQLTKN/SHARED DOCUMENTS/GENERAL/CAN22191 - UHN TGH FIRE ALARM REPLACEMENT - EM/LS/13 - SUBSTANTIAL PERFORMANCE/T&T CERTIFICATE OF SUBSTANTIAL PERFORMANCE/SAP 110020111 CAN22191 SPC SEPTEMBER 13, 2022.DOCX](https://turntowncan.sharepoint.com/sites/PR-RM-BQLTKN/Shared%20Documents/General/CAN22191%20-%20UHN%20TGH%20FIRE%20ALARM%20REPLACEMENT%20-%20EM/LS/13%20-%20SUBSTANTIAL%20PERFORMANCE/T&T%20CERTIFICATE%20OF%20SUBSTANTIAL%20PERFORMANCE/SAP%20110020111%20CAN22191%20SPC%20SEPTEMBER%2013,%202022.DOCX)

Copy:  
Ziya Cetin, University Health Network  
Michelle Bania, PCL Constructors Canada Inc.  
Eric Humby, PCL Constructors Canada Inc.  
Shervin de los Santos, Turner & Townsend  
Eric Adjem, Turner & Townsend

Continuation

**Appendix A**

Form 9

**FORM 9**  
**CERTIFICATE OF SUBSTANTIAL PERFORMANCE OF THE**  
**CONTRACT UNDER SECTION 32 OF THE ACT**

*Construction Act*

**City of Toronto**

(County/District/Regional Municipality/Town/City in which premises are situated)

**200 Elizabeth St., Toronto, ON**

(street address and city, town, etc., or, if there is no street address, the location of the premises)

This is to certify that the contract for the following improvement:

**UHN Toronto General Hospital Fire Alarm Replacement**

(short description of the improvement)

to the above premises was substantially performed on **September 13, 2022**

(date substantially performed)

Date certificate signed: **September 29, 2022**



(payment certifier where there is one)

(owner and contractor, where there is no payment certifier)

Name of owner: **University Health Network**

Address for service: **700 Bay St. 7th Floor, Toronto, ON, M5G 1Z6**

Name of contractor: **PCL Constructors Canada Inc.**

Address for service: **2201 Bristol Circle, Suite # 500, Oakville, ON, L6H 0J8**

Name of payment certifier (where applicable): **Turner & Townsend**

Address: **2 St. Clair Avenue West, Floor 12, Toronto, ON, M4V 1L5**

(Use A or B, whichever is appropriate)

- A. Identification of premises for preservation of liens:  
**Lots 13 to 18, 31, 32, 33, 46, 47 & 48, Part of Lots 12, 19, 34 & 49, Part of Centre Street, Christopher Street and Chestnut Street (closed by By-law No. 11312), Plan D-14;**  
**Lots 16, 17, 20 to 23, 27 to 34, 40 to 45, 51 to 56 and Part of Lots 19, 26, 39 & 50, Chestnut Street (formerly Sayre St.), closed and Centre Street, Plan 24;**  
**Part of Lots C, D, E, F, G, H and Lots I, J, K, L and the Lanes & Reserve, closed, Plan D-173;**  
**Lots 3 & 4 and Part of Lots 2, 5, 6 & 7, Plan 145;**  
**Lots 1 to 15 and Part of Lots 16 to 23, 44 to 59 and Part of Hayter Street, closed, Plan 154;**  
**City of Toronto**

(if a lien attaches to the premises, a legal description of the premises, including all property identifier numbers and addresses for the premises)

- B. Office to which claim for lien must be given to preserve lien:

(if the lien does not attach to the premises, a concise description of the premises, including addresses, and the name and address of the person or body to whom the claim for lien must be given)

Continuation

## **Appendix B**

3-2-1 Calculation

## Construction Lien Act - Substantial Performance Calculation

### Contracts, substantial performance and completion

#### When contract substantially performed

2. (1) For the purposes of this Act, a contract is substantially performed,

(a) when the improvement to be made under that contract or a substantial part thereof is ready for use or is being used for the purposes intended; and

(b) when the improvement to be made under that contract is capable of completion or, where there is a known defect, correction, at a cost of not more than,

(i) 3 per cent of the first \$1,000,000 of the contract price,

(ii) 2 per cent of the next \$1,000,000 of the contract price, and

(iii) 1 per cent of the balance of the contract price. R.S.O. 1990, c. C.30, s. 2 (1).

---

### CONSTRUCTION CONTRACT VALUE

Base Contract Amount	\$720,158		
Total Change Order Value as at	\$0.00		
<b>Total Revised Contract Value</b>	<u>\$720,158.00</u>		
Less Deferred Work	-\$13,236		
<b>Total Contract Deductions</b>	<u>-\$13,236</u>		
<b>Adjusted Contract Amount For Substantial Performance</b>		<u><u>\$706,921.64</u></u>	<b>(A)</b>

---

### ALLOWABLE OUTSTANDING AMOUNT

3% of first \$1,000,000	\$21,605		
2% of next \$1,000,000	\$0		
1% of balance of contract	\$0.00		
<b>Unbilled balance required for Substantial Performance</b>	<u>\$21,604.74</u>		
<b>Unbilled balance required for Substantial Performance</b>		<u><u>\$21,604.74</u></u>	<b>(B)</b>

---

### CERTIFIED FIGURE REQUIRED TO ACHIEVE SUBSTANTIAL PERFORMANCE

Adjusted Contract Amount For Substantial Performance	\$706,921.64		=(A)
Less Unbilled balance required for Substantial Performance	-\$21,604.74		=(B)
<b>Certified Figure Required to Achieve Substantial Performance</b>	<u>\$685,316.90</u>		
<b>Certified Figure Required to Achieve Substantial Performance</b>		<u><u>\$685,316.90</u></u>	<b>(C)</b>

---

### CONTRACT WORKS CERTIFIED TO DATE

Total Base Contract Certified to September 13, 2022	\$706,921.64		
Total Change Orders	\$0.00		
<b>Grand Total Certified as of September 13, 2022</b>	<u>\$706,921.64</u>		
<b>Grand Total Certified as of September 13, 2022</b>		<u><u>\$706,921.64</u></u>	<b>(D)</b>

---

### COST TO BE INVOICED TO ACHIEVE SUBSTANTIAL PERFORMANCE

Certified Figure Required to Achieve Substantial Performance	\$685,316.90		=(C)
Less Grand Total Certified as of September 13, 2022	-\$706,921.64		=(D)
<b>Cost Required to be Billed to Achieve Substantial Performance</b>	<u>-\$21,604.74</u>		
<b>Cost Required to be Billed to Achieve Substantial Performance</b>		<u><u>-\$21,604.74</u></u>	<b>(E)</b>

---

Continuation

## **Appendix C**

Contractor's Substantial Performance Application



September 13, 2022

Turner & Townsend  
2 St. Clair Avenue West  
Toronto, Ontario  
M4V 1L5

**Attention: Eva Nohos, Assistant Cost Consultant**

**Re: Request for Certificate of Substantial Performance  
TGH - Fire Alarm Replacement, 0930421**

---

Dear Eva Nohos,

Pursuant to the Prime Contract and in accordance with the Construction Lien Act for the Province of Ontario, please consider this as our application for Substantial Performance as defined under the Act.

Based on the attached calculations and information, we submit that the project has achieved substantial performance as of **September 13th**, and we request that you issue a Certificate of Substantial Performance to my attention as soon as possible, for publication in the Daily Commercial News. The date of publication is understood to be the date of commencement of the 45 day statutory lien period.

PCL warranty will commence from the date indicated on the Certificate of Substantial Performance.

Yours Truly,

Darran Kierans  
Project Manager

cc:

Enclosures:

Substantial Completion Calculation and Schedules  
Outstanding Deficiency List  
Draft Progress Billing

**PCL CONSTRUCTORS CANADA INC. (TORONTO)**

2201 Bristol Circle, Suite 500, Oakville, Ontario L6H 0J8  
Telephone: 905-276-7600 ♦ Fax: 905.803.4508 ♦ [www.pcl.com/toronto](http://www.pcl.com/toronto)

D09.OP.PS.05.009

Rev. March 13, 2020



**Calculation For Substantial Performance  
as of 09 01, 2022.**

<b>A</b>	<b>Contract Value</b>		
	Original Contract Value	\$	720,158
	Approved Change Orders	\$	- as of 09, 01, 2022
	Change Directives	\$	- as of MM, DD, YYYY
	<b>Revised Contract Value</b>	<b>\$</b>	<b>720,158</b>
<hr/>			
<b>B</b>	<b>Deferred Works</b>		
	Deferred Works Under Contract	\$	12,306 See Attached Schedule B-1
	<b>Total of Deferred Works</b>	<b>\$</b>	<b>12,306</b>
<hr/>			
<b>C</b>	<b>Total Projected Contract Value Under Substantial Completion Scope (A-B)</b>	<b>\$</b>	<b>707,852</b>
<hr/>			
<b>D</b>	<b>Substantial Calculation:</b>		
	3% of First \$500,000	\$	15,000
	2% of Second \$500,000	\$	10,000
	1% of Remaining Value Under Substantial Completion Scope	\$	(2,921)
	<b>Total Allowable Outstanding Works Under the Construction Lien Act</b>	<b>\$</b>	<b>22,079</b>
<hr/>			
<b>E</b>	<b>Confirmation Against Progress Billing</b>		
	Contract Value (Original + CO)	\$	720,158
	Less: 08 2021 Billing	\$	706,922
	Less: Deferred work	\$	12,306 CO issued to reduce contract value
		\$	-
	Balance to complete	\$	930
	Add: Outstanding Deficiencies	\$	- per attached list
	<b>Total Balance to complete</b>	<b>\$</b>	<b>930</b>
	Variance (D-E)	\$	(21,148) -ve value means criteria has been met

**Calculation For Substantial Performance  
as of 09 01, 2022.**

**Schedule B-1: Items Deferred From Base Contract Amount**

Division	Value	Description	Reason
	\$ 12,306.00	Credit to UHN for Tender Review	Tender Review no longer required
<b>TOTAL</b>	<b>\$ 12,306.00</b>		

0

**FORM 9**  
**CERTIFICATE OF SUBSTANTIAL PERFORMANCE OF THE**  
**CONTRACT UNDER SECTION 32 OF THE ACT**

*Construction Act*

Toronto

(County/District/Regional Municipality/Town/City in which premises are situated)

Toronto General Hospital, 200 Elizabeth St, Toronto

(street address and city, town, etc., or, if there is no street address, the location of the premises)

This is to certify that the contract for the following improvement:

TGH Fire Alarm Replacement

(short description of the improvement)

to the above premises was substantially performed on September 13th, 2022

(date substantially performed)

Date certificate signed: \_\_\_\_\_

\_\_\_\_\_  
(payment certifier where there is one)

\_\_\_\_\_  
(owner and contractor, where there is no payment certifier)

Name of owner: University Health Network

Address for service: 700 Bay St, 7th floor, Toronto, M5G 1Z6

Name of contractor: PCL Constructors Canada Inc.

Address for service: 2201 Bristol Circle, Suit 500 Oakville, Ontario L6H 0J8

Name of payment certifier (where applicable): \_\_\_\_\_

Address: \_\_\_\_\_

(Use A or B, whichever is appropriate)

A. Identification of premises for preservation of liens:

\_\_\_\_\_  
(if a lien attaches to the premises, a legal description of the premises,  
including all property identifier numbers and addresses for the premises)

B. Office to which claim for lien must be given to preserve lien:

\_\_\_\_\_  
(if the lien does not attach to the premises, the name and address of the person or body to whom the claim for lien must be given)



September 28, 2022

Turner & Townsend  
2 St. Clair Avenue West  
Toronto, Ontario  
M4V 1L5

**Attention: Eva Nohos, Assistant Cost Consultant**

**Re: Request for Certificate of Substantial Performance  
TGH - Fire Alarm Replacement, 0930421**

---

Dear Eva Nohos,

Pursuant to the Prime Contract and in accordance with the Construction Lien Act for the Province of Ontario, please consider this as our application for Substantial Performance as defined under the Act.

Based on the attached calculations and information, we submit that the project has achieved substantial performance as of **September 13th**, and we request that you issue a Certificate of Substantial Performance to my attention as soon as possible, for publication in the Daily Commercial News. The date of publication is understood to be the date of commencement of the 60 day statutory lien period.

PCL warranty will commence from the date indicated on the Certificate of Substantial Performance.

Yours Truly,

Darran Kierans  
Project Manager

cc:

Enclosures:  
Substantial Completion Calculation and Schedules  
Outstanding Deficiency List  
Draft Progress Billing

**PCL CONSTRUCTORS CANADA INC. (TORONTO)**

2201 Bristol Circle, Suite 500, Oakville, Ontario L6H 0J8  
Telephone: 905-276-7600 ♦ Fax: 905.803.4508 ♦ [www.pcl.com/toronto](http://www.pcl.com/toronto)

D09.OP.PS.05.009

Rev. March 13, 2020

**Calculation For Substantial Performance  
as of 09 01, 2022.**

<b>A</b>	<b>Contract Value</b>		
	Original Contract Value	\$	720,158
	Approved Change Orders	\$	- as of 09, 01, 2022
	Change Directives	\$	- as of MM, DD, YYYY
	<b>Revised Contract Value</b>	<b>\$</b>	<b>720,158</b>
<hr/>			
<b>B</b>	<b>Deferred Works</b>		
	Deferred Works Under Contract	\$	13,236 See Attached Schedule B-1
	<b>Total of Deferred Works</b>	<b>\$</b>	<b>13,236</b>
<hr/>			
<b>C</b>	<b>Total Projected Contract Value Under Substantial Completion Scope (A-B)</b>	<b>\$</b>	<b>706,922</b>
<hr/>			
<b>D</b>	<b>Substantial Calculation:</b>		
	3% of First \$500,000	\$	15,000
	2% of Second \$500,000	\$	10,000
	1% of Remaining Value Under Substantial Completion Scope	\$	(2,931)
	<b>Total Allowable Outstanding Works Under the Construction Lien Act</b>	<b>\$</b>	<b>22,069</b>
<hr/>			
<b>E</b>	<b>Confirmation Against Progress Billing</b>		
	Contract Value (Original + CO)	\$	720,158
	Less: 08 2021 Billing	\$	706,922
	Less: Deferred work	\$	13,236 CO issued to reduce contract value
		\$	-
	Balance to complete	\$	-
	Add: Outstanding Deficiencies	\$	- per attached list
	<b>Total Balance to complete</b>	<b>\$</b>	<b>-</b>
	Variance (D-E)	\$	(22,069) -ve value means criteria has been met

**Calculation For Substantial Performance  
as of 09 01, 2022.**

**Schedule B-1: Items Deferred From Base Contract Amount**

Division	Value	Description	Reason
	\$ 13,236.36	Credit to UHN for Tender Review	Tender Review no longer required
<b>TOTAL</b>	<b>\$ 13,236.36</b>		

0

**From:** [Darran Kierans](#)  
**To:** [Eva Nohos](#); [Ziya.Cetin@uhn.ca](mailto:Ziya.Cetin@uhn.ca)  
**Cc:** [Michelle Bania](#); [Eric Humby](#); [Emma Magee](#); [Shervin de los Santos](#); [Eric Adjem](#)  
**Subject:** RE: TGH - Fire Alarm Substantial Completion  
**Date:** September 26, 2022 2:18:58 PM  
**Attachments:** [2022-08-20 WSIB PCL-unlocked.pdf](#)  
[TGH - Fire Alarm Substantial Performance Calculation.pdf](#)

---

"Don't get caught out" - This email has come from an external source. Do not click on any links or open any attachments unless you are expecting them.

Hi Eva,

Please see the attached updated document, WSIB and my responses in **green** below.

Regards,

**Darran Kierans, B.Eng, PMP.**  
**Project Manager**

[dkierans@pcl.com](mailto:dkierans@pcl.com)

M: 437-929-2895

---

**From:** Eva Nohos <Eva.Nohos@turntown.com>  
**Sent:** September 23, 2022 3:04 PM  
**To:** Darran Kierans <dkierans@pcl.com>; [Ziya.Cetin@uhn.ca](mailto:Ziya.Cetin@uhn.ca)  
**Cc:** [Michelle Bania <MBania@pcl.com>](mailto:Michelle.Bania@pcl.com); [Eric Humby <EHumby@pcl.com>](mailto:Eric.Humby@pcl.com); [Emma Magee <Emma.Magee@turntown.com>](mailto:Emma.Magee@turntown.com); [Shervin de los Santos <Shervin.delosSantos@turntown.com>](mailto:Shervin.delosSantos@turntown.com); [Eric Adjem <Eric.Adjem@turntown.com>](mailto:Eric.Adjem@turntown.com)  
**Subject:** RE: TGH - Fire Alarm Substantial Completion

[External Email]

Client Confidential

Hi Darran,

Please see revision below in **red**.

Thank you,

Eva Nohos  
Assistant Cost Consultant  
**Turner & Townsend**  
2 St. Clair Avenue West, Floor 12, Toronto, Ontario, M4V 1L5, Canada  
t: +1 416 925 1424 | c: +1 647 212 7051 | <http://www.turnerandtownsend.com>  
[\[turnerandtownsend.com\]](http://turnerandtownsend.com)

Turner & Townsend

**Register to access:** [2022 Spring Canada Market Intelligence Report](#)

-

---

**From:** Eva Nohos

**Sent:** September 23, 2022 2:24 PM

**To:** Darran Kierans <[dkierans@pcl.com](mailto:dkierans@pcl.com)>; [Ziya.Cetin@uhn.ca](mailto:Ziya.Cetin@uhn.ca)

**Cc:** Michelle Bania <[MBania@pcl.com](mailto:MBania@pcl.com)>; Eric Humby <[EHumby@pcl.com](mailto:EHumby@pcl.com)>; Emma Magee <[Emma.Magee@turntown.com](mailto:Emma.Magee@turntown.com)>; Shervin de los Santos <[Shervin.delosSantos@turntown.com](mailto:Shervin.delosSantos@turntown.com)>; Eric Adjem <[Eric.Adjem@turntown.com](mailto:Eric.Adjem@turntown.com)>

**Subject:** RE: TGH - Fire Alarm Substantial Completion

Client Confidential

Hi Darran,

Confirming receipt of the Substantial Performance application.

Please see our comments below:

- ~~1. In regards to the UHN/PCL contract, clause GC 5.9 b) — Have all manufacturer's inspections, certifications, guarantees and warranties been issued to the owner (all design documents/comments addressed)?~~
2. In regards to the UHN/PCL contract, clause GC 5.9 e) – In the past, we have asked PCL to provide a statement in their substantial performance application cover letter regarding the status of amounts owing to first-tier Subcontractors and any unresolved claims - “We are also confirming that there are no amounts owing to first tier subcontractors.” – Could you kindly amend your cover letter to state the same? **We note there are no Subcontractors, however this statement applies for the design team only.** To confirm there are no outstanding payments beyond the 30 days from last month's billing from Quasar the design consultant. There are also no claims submitted at this time in association with this project.
3. Please revise the cover letter to state 60 day lien period, not 45 days. Revised and attached.
4. Please provide current WSIB. Attached
5. Can you clarify if the CRX credit of \$12,306 will be issued as a change order? Will this include the \$930.36 general expenses, bringing the total to \$13,236.36? PCL submitted the CRX to UHN, and they are to issue a CO for the contract. Ziya will have to confirm where in the process they are for the CO. This will be CO-01 for the project. The \$930.36 is the remaining amount PCL must bill following the contract value reduction. This will be billed once the CO is received from UHN and processed.

I hope this addresses your questions. If you have any more please let me know.

Thank you,

Eva Nohos

Assistant Cost Consultant

**Turner & Townsend**

2 St. Clair Avenue West, Floor 12, Toronto, Ontario, M4V 1L5, Canada

t: +1 416 925 1424 | c: +1 647 212 7051 | <http://www.turnerandtowntsend.com>



Continuation

**Appendix D**

Latest WSIB



## Your clearance(s) / Vos certificats de décharge

We confirm that the business(es) listed below are active and in good standing with us.

Nous confirmons que la ou les entreprises énumérées ci-dessous sont actives et que leurs comptes sont en règle.

Contractor legal or trade name / Raison sociale ou appellation commerciale de l'entrepreneur	Contractor address / Adresse de l'entrepreneur	Contractor NAICS Code and Code Description / Code du SCIAN de l'entrepreneur et description	Clearance certificate number / Numéro du certificat de décharge	Validity period (dd-mmm-yyyy) / Période de validité (jj- mmm-aaaa)
PCL CONSTRUCTORS CANADA INC. / PCL	500-2201 BRISTOL CIRCLE, ATTN: JIM LAMONT, OAKVILLE, ON, L6H0J8, CA	236220: Commercial and institutional building construction	A0000I84UE	20-Aug-2022 to 19-Nov-2022

Under Section 141 of the *Workplace Safety and Insurance Act*, the WSIB waives our right to hold the principal (the business that has entered into a contractual agreement with the contractor/subcontractor) liable for any unpaid premiums and other amounts the contractor may owe us for the validity period specified. Aux termes de l'article 141 de la *Loi sur la sécurité professionnelle et l'assurance contre les accidents du travail*, la WSIB renonce à son droit de tenir l'entrepreneur principal (l'entreprise qui a conclu une entente contractuelle avec l'entrepreneur ou le sous-traitant) responsable de toute prime impayée et autre montant que l'entrepreneur pourrait lui devoir pour la période de validité indiquée.

WSIB Head Office: 200 Front Street West  
Toronto, Ontario, Canada M5V 3J1

Siège social : 200, rue Front Ouest  
Toronto (Ontario) Canada M5V 3J1

1-800-387-0750 | TTY/ATS 1-800-387-0050  
employeraccounts@wsib.on.ca | wsib.ca